



# Duo Security Multi-Factor Authentication Enrollment Guide

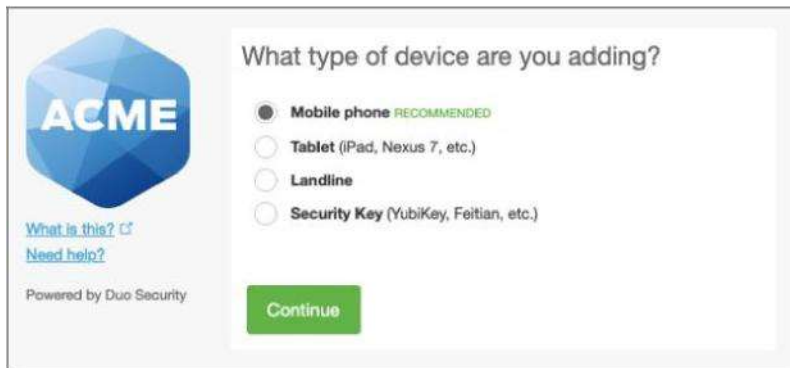
# Enrolling your Mobile Device

## Using your desktop computer

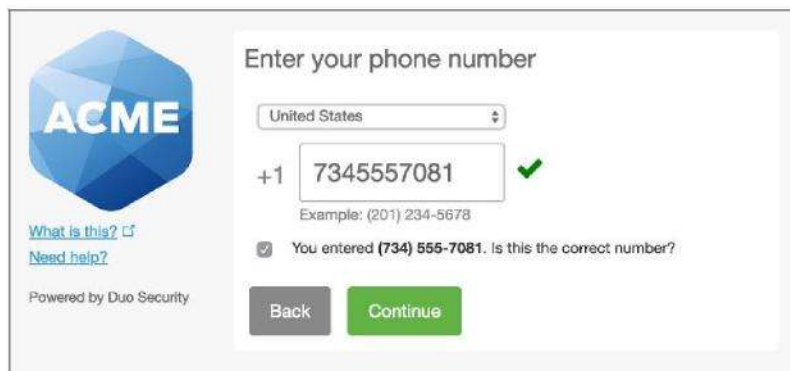
1. Click “Start setup” to begin enrolling your device.



2. Select the type of device to enroll and click “Continue”.



3. Select your country from the list and enter the phone number of the device you'll use to log in to DUO-protected devices.



4. Double check that you entered the number correctly, check the box and click “Continue”.

The screenshot shows the 'Enter your phone number' step. On the left is the ACME logo and links for 'What is this?' and 'Need help?'. The main area has a dropdown menu for 'United States', a text input field containing '+1 7345557081' with a green checkmark, and an example '(201) 234-5678'. A checkbox is checked with the text 'You entered (734) 555-7081. Is this the correct number?'. At the bottom are 'Back' and 'Continue' buttons.

5. Select your device’s operating system and click “Continue”.

The screenshot shows the 'What type of phone is 734-555-7081?' step. On the left is the ACME logo and links for 'What is this?' and 'Need help?'. The main area has four radio button options: 'iPhone' (selected), 'Android', 'Windows Phone', and 'Other (and cell phones)'. At the bottom are 'Back' and 'Continue' buttons.

6. Install the DUO Mobile app on your smartphone by following the platform specific instructions as directed. After installing the DUO Mobile, return to the enrollment window and click “I Have DUO Mobile installed”.

The screenshot shows the 'Install Duo Mobile' step. On the left is the ACME logo and links for 'What is this?' and 'Need help?'. The main area features a smartphone graphic displaying the Duo Mobile app in an App Store search result. To the right are instructions: '1. Launch the App Store app and search for "Duo Mobile".' and '2. Tap "Get" and then "Install" to download the app.'. At the bottom are 'Back' and 'I have Duo Mobile installed' buttons.

7. Activate DUO Mobile on Android, iPhone, or Windows smartphones by scanning the barcode with the apps built-in scanner, then follow the platform-specific instructions for your device.

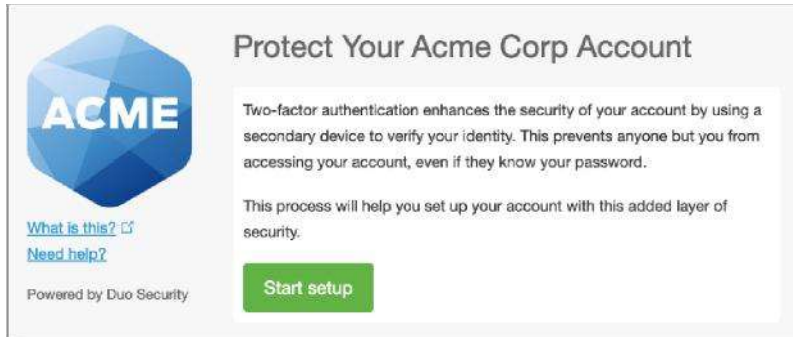


8. Once successfully activated, click "Continue". If you are unable to scan the barcode, select the "Email me the activation link instead" option and follow the instructions.



## Enrolling a Landline Phone

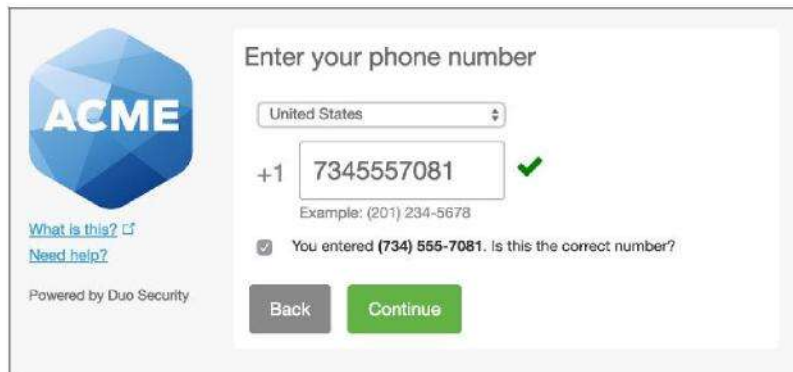
1. Click “Start setup”.



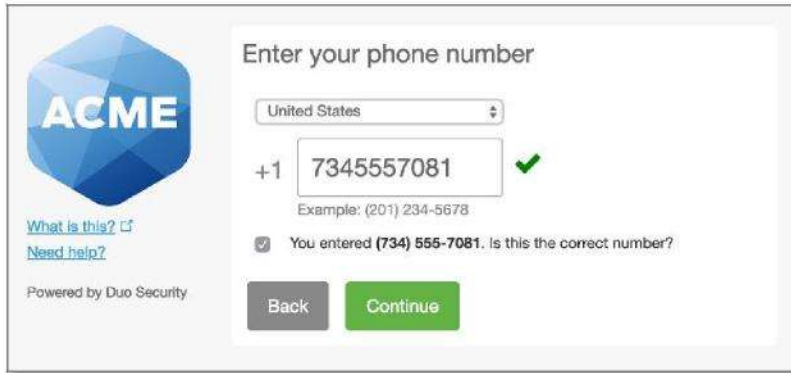
2. Select “Landline” from the list of device types and click “Continue”.



3. Select your country from the drop-down list and enter the 10-digit telephone number you will use to log in to a DUO-protected device.



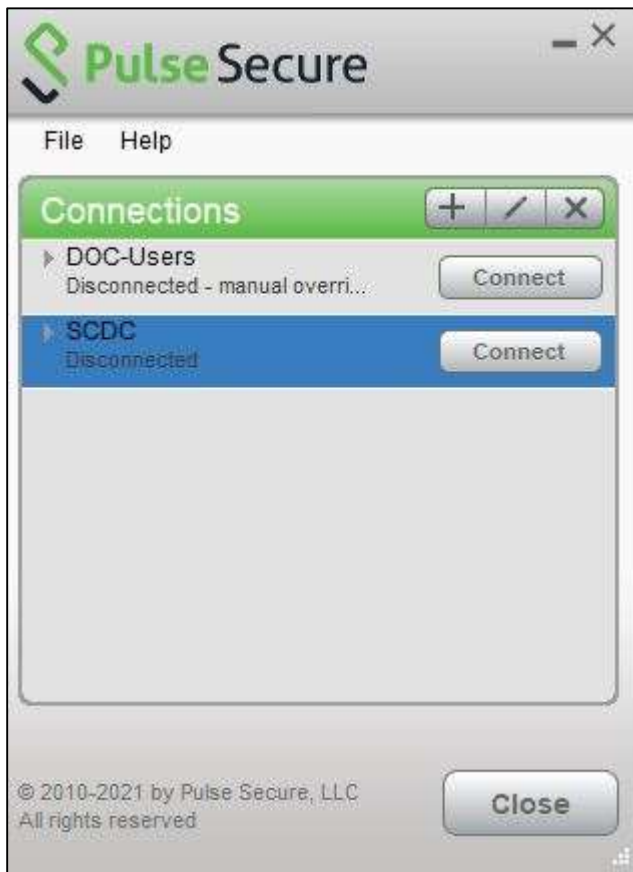
4. Double-check that you entered the number correctly, check the box and click “Continue”.



The screenshot shows a web interface for ACME Duo Security. On the left is the ACME logo and links for "What is this?" and "Need help?". The main area is titled "Enter your phone number" and includes a dropdown menu for "United States", a text input field containing "+1 7345557081" with a green checkmark, and an example "(201) 234-5678". A checkbox is checked with the text "You entered (734) 555-7081. Is this the correct number?". At the bottom are "Back" and "Continue" buttons.

## How to access VPN using DUO Security

1. Open Pulse Secure and click “Connect”.



2. Enter username and password.



The screenshot shows a Pulse Secure login dialog box. At the top left is the Pulse Secure logo. Below it, the text "Connect to: DOC-Users" is displayed. A grey box with a question mark icon contains the instruction: "Provide the following credentials to complete the connection." Below this are two input fields: "User Name:" with the text "wdeuser" and "Password:" which is empty. At the bottom right are two buttons: "Connect" and "Cancel".

3. Enter your username and DUO passcode, or type "push" or "phone" in the secondary field, then select "Connect".



The screenshot shows a Pulse Secure login dialog box, similar to the first one. It has the Pulse Secure logo and "Connect to: DOC-Users" text. The instruction box is the same. Below it are two input fields: "Secondary User Name:" with the text "wdeuser" and "Secondary Password:" which is empty. At the bottom right are two buttons: "Connect" and "Cancel".