

PLEASE NOTE: Because of the recent trust fund policy change limiting deposits to approved visitors, there has been an unusually high volume of phone calls and visitation registrations. **Please read the instructions below if you are having issues with trust fund deposits.**

If you have never registered online to schedule an in-person or virtual visit, you must register in the online visitation scheduling system under Scheduling a Visit (<https://scdoc.gtlvisitme.com/app>). Approvals are taking longer than normal due to the unusually high volume resulting from the policy change, so it might be several weeks before your application is processed. Please do not call SCDC to check the status of your application. You may check the status in the online visitation scheduling system at <https://scdoc.gtlvisitme.com/app>. After you are approved in the online visitation scheduling system, you may follow the instructions on the Family page of the SCDC website and register online to deposit funds in an inmate's trust fund account at <https://web.connectnetwork.com/payments-support/trust-fund/>.

Be sure to use the same legal first and last name shown on your driver's license/ID card when registering on all systems.

If you are already approved to schedule an in-person or virtual visit online but have never made a trust fund deposit, you may follow the instructions on the Family page of the SCDC website and register online to deposit funds in an inmate's trust fund account at <https://web.connectnetwork.com/payments-support/trust-fund/>. Be sure to use the same legal first and last name shown on your driver's license/ID card when registering on all systems.

If you are already approved to schedule an in-person or virtual visit online and have made a trust fund deposit before the policy change, it is likely that the **first** and **last** names on the "Connect Network" online deposit system do not match those used in the online visitation scheduling system. Please call Viapath / GTL customer support at (877) 650-4249 and tell them that you need to **update your legal name** in the Connect Network system.