PLEASE NOTE: Due to the recent trust fund policy change limiting deposits to approved visitors, there has been an unusually high volume of phone calls and visitation registrations. **PLEASE READ THE INSTRUCTIONS BELOW IN THEIR ENTIRETY IF YOU ARE HAVING ISSUES WITH TRUST FUND DEPOSITS.**

IF YOU ARE NOT ALREADY AN APPROVED VISITOR, you must complete the Online Application for Adults in the Visitation section of the Family page on the SCDC website (https://doc.sc.gov/family) AND you must register in the online visitation scheduling system under Scheduling a Visit (https://scdoc.gtlvisitme.com/app). Approvals in both systems are taking longer than normal due to the unusually high volume resulting from the policy change, so it will be several weeks before your applications are processed. DO NOT CALL SCDC TO CHECK THE STATUS OF YOUR APPLICATIONS. You may check the status in the online visitation scheduling system at https://scdoc.gtlvisitme.com/app. AFTER YOU ARE APPROVED IN THE ONLINE VISITATION SCHEDULING SYSTEM, you may follow the instructions on the Family page of the SCDC website and register online to deposit funds in an inmate's trust fund account at https://web.connectnetwork.com/payments-support/trust-fund/. BE SURE TO USE THE SAME LEGAL FIRST AND LAST NAME SHOWN ON YOUR DRIVER'S LICENSE / ID CARD WHEN REGISTERING ON ALL SYSTEMS.

IF YOU ARE AN APPROVED VISITOR BUT HAVE NEVER REGISTERED ONLINE TO SCHEDULE AN IN PERSON OR VIDEO VISIT, you must register in the online visitation scheduling system under Scheduling a Visit (https://scdoc.gtlvisitme.com/app). Approvals are taking longer than normal due to the unusually high volume resulting from the policy change, so it will be several weeks before your application is processed. DO NOT CALL SCDC TO CHECK THE STATUS OF YOUR APPLICATION. You may check the status in the online visitation scheduling system at https://scdoc.gtlvisitme.com/app. AFTER YOU ARE APPROVED IN THE ONLINE VISITATION SCHEDULING SYSTEM, you may follow the instructions on the Family page of the SCDC website and register online to deposit funds in an inmate's trust fund account at https://web.connectnetwork.com/payments-support/trust-fund/. BE SURE TO USE THE SAME LEGAL FIRST AND LAST NAME SHOWN ON YOUR DRIVER'S LICENSE / ID CARD WHEN REGISTERING ON ALL SYSTEMS.

IF YOU ARE ALREADY APPROVED TO SCHEDULE AN IN PERSON OR VIDEO VISIT ONLINE BUT HAVE NEVER MADE A TRUST FUND DEPOSIT, you may follow the instructions on the Family page of the SCDC website and register online to deposit funds in an inmate's trust fund account at https://web.connectnetwork.com/payments-support/trust-fund/. BE SURE TO USE THE SAME LEGAL FIRST AND LAST NAME SHOWN ON YOUR DRIVER'S LICENSE / ID CARD WHEN REGISTERING ON ALL SYSTEMS.

IF YOU ARE ALREADY APPROVED TO SCHEDULE AN IN PERSON OR VIDEO VISIT ONLINE AND HAVE MADE A TRUST FUND DEPOSIT PRIOR TO THE POLICY CHANGE, it is likely that the **FIRST** and **LAST** names on the "Connect Network" online deposit system do not match those used in the online visitation scheduling system. Please call Viapath / GTL customer support at (877) 650-4249 and tell them that you need to **UPDATE YOUR LEGAL NAME** in the Connect Network system.